

November 05 2012

iSearchDecor, LLC
9375 E. Shea Blvd. Suite 214
Scottsdale, AZ 85260

RE: Renovation Project – Terravita, Scottsdale, AZ 85266

We would like to thank iSearchDecor for matching us with what turned out to be a truly outstanding general contractor - BC Renovations, LLC. We could not be more pleased or satisfied with our entire experience and wish to offer our sincerest recommendation to anyone in need of a worry free, quality renovation project.

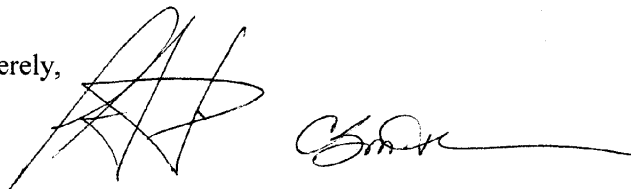
Cathy and I live in Canada, so in addition to finding a contractor that could provide quality renovation services, we needed to have full confidence and trust in them doing so without us being on hand to do what owners usually do – fuss and worry.

Our selection involved our review of two candidates from iSearchDecor, and a third independent local contractor. Our decision to select the team of Brad Christenson (BCR) and Christine Cox (CC Interior Design) was based on their long established relationships with their sub-trades, their impressive presentation of a detailed estimate and project schedule, their customer/contractor communication process, their design suggestions and knowledge, and their appreciation for value. However, the overwhelming influence in making our decision was our complete faith that BCR would respect and look after our best interests. It usually takes a significant amount of time to develop this level of trust with complete strangers, but once you meet Brad and Christine you will understand how this can quickly occur.

It is suffice to say that our project was completed on schedule, on budget and has left us completely satisfied. We received weekly minutes of site meetings along with progress photos to help us visualize how things were proceeding. Surprisingly, we didn't experience any "renovation surprises" which we surmise was due to their experience and accommodating for the "what ifs and oh no(s)" during the planning stage. The odd minor changes that did occur were immediately resolved by BCR offering a choice of solutions along with their recommendation and accompanying reason.

So, congratulations to iSearchDecor for providing us with a perfect match for our project. Our service satisfaction is demonstrated with our decision to select another service from iSearchDecor to furnish our renovated home.

Sincerely,

The image shows two handwritten signatures in black ink. The first signature is a stylized, cursive 'PS' for Paul and Cathy Smith. The second signature is a more fluid, cursive signature, likely for one of the recipients, BC Renovations or CC Interior Designs.

Paul and Cathy Smith, Calgary, Alberta Canada T3C3J2

cc. BC Renovations LLC and CC Interior Designs, 2453 East Prescott Place, Chandler, AZ 85249